

Delegate's report 72nd conference

Claude G.

A87 P72

72nd ANNUAL General Service Conference



2022

**A.A. Comes of Age 2.0:
Unified in Love and Service**

**Le mouvement des AA devient adulte 2.0 :
Unifiés dans l'amour et le service**

**AA llega a su mayoría de edad 2.0:
Unificados en Amor y Servicio**

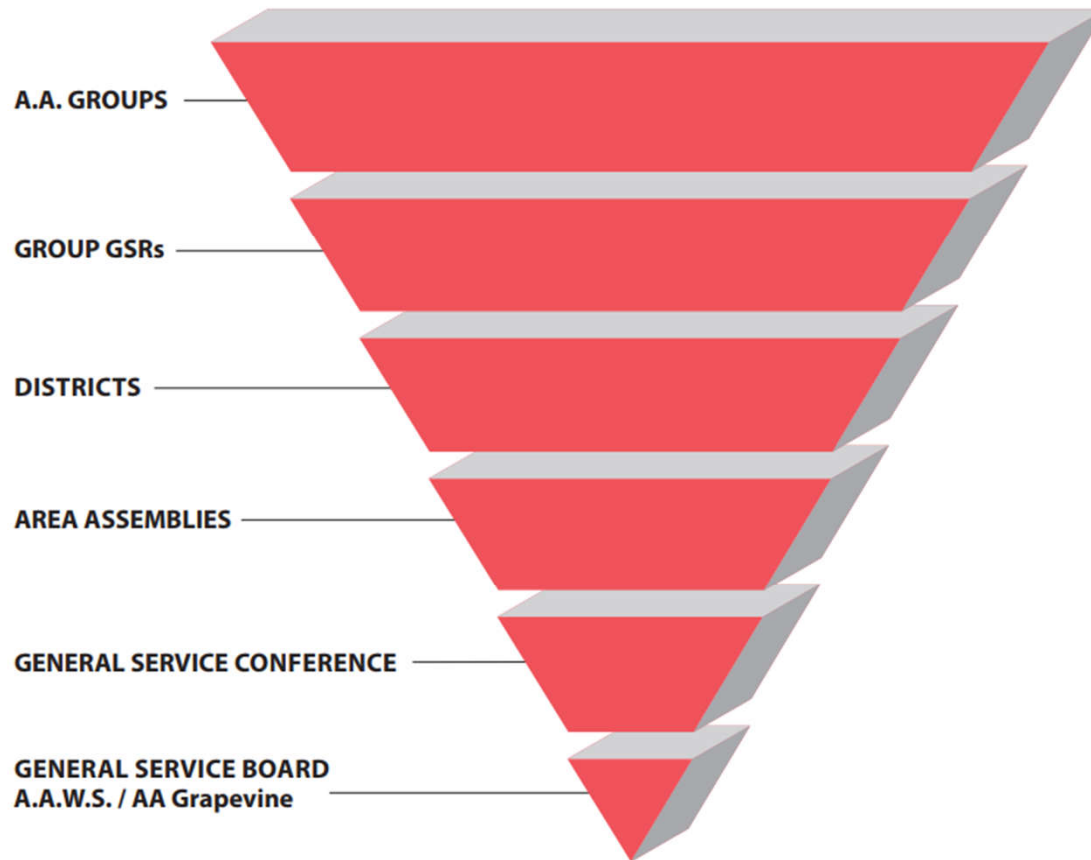
WHY A CONFERENCE?

TO SHARE YOUR OPINIONS

TO LISTEN TO WHAT OTHERS HAVE TO SAY

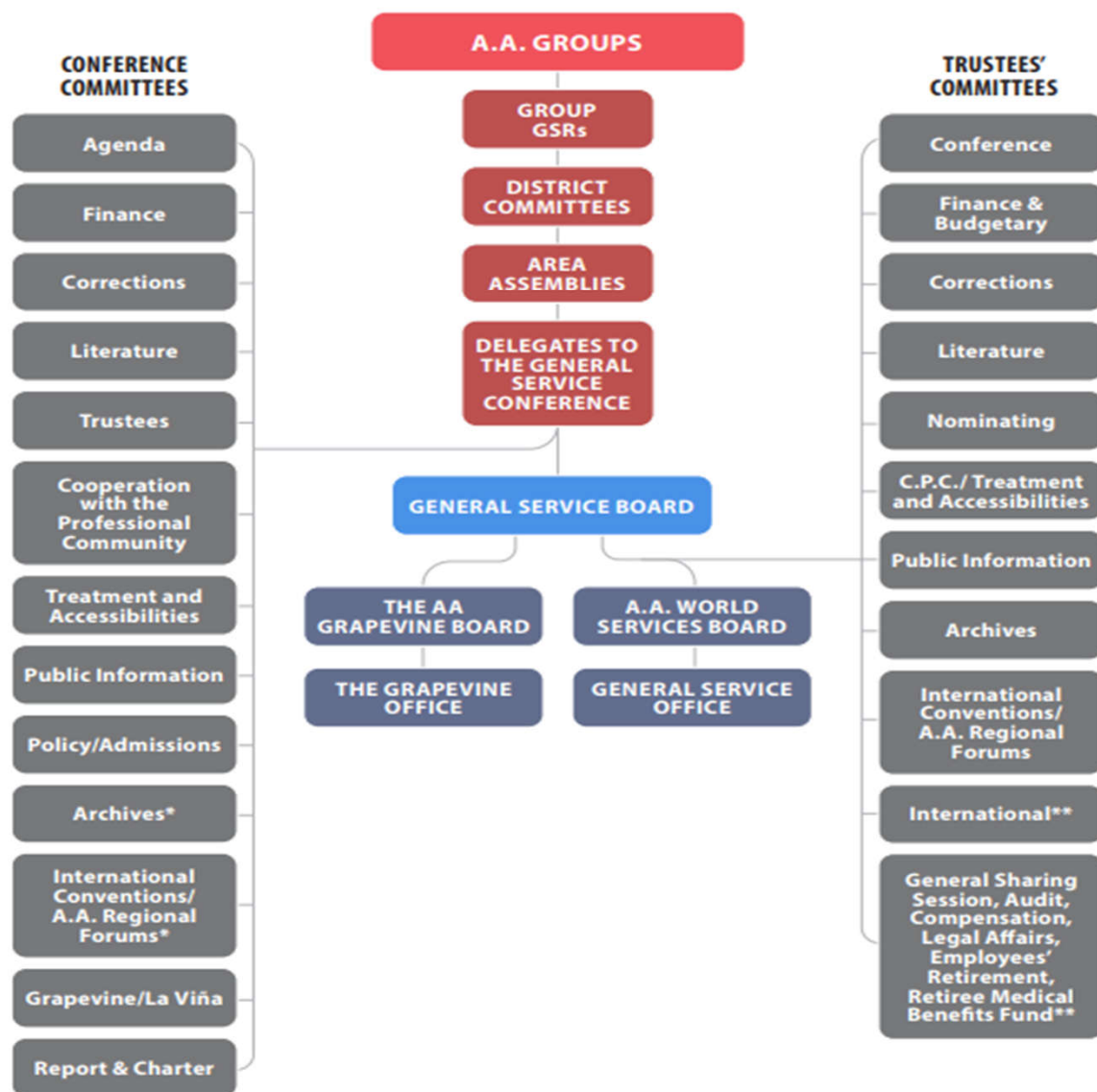
TO MAKE DECISIONS

Structure of the Conference *U.S. and Canada*



STRUCTURE WITH CONFERENCE & TRUSTEE COMMITTEES

THE GENERAL SERVICE CONFERENCE STRUCTURE *U.S. and Canada*



* Secondary committee
 ** No corresponding Conference committee.

SUNDAY, APRIL 24, 2022

Opening Session

Welcome: Linda Chezem, Chair GSC

Roll call: 133 people (2/3= 87)

Various workshops

Conference Mechanisms

Presentations: REDELA (meeting of the Americas)
A.A. around the world

First meeting with the members of the directors' committees

Opening Banquet!

MONDAY, APRIL 25, 2022

9H00 - 12H00: Conference Committee Meetings

13H30 - 17H30: Various reports: CSG + AAWS + GV-LV

7:00 - 8:30 PM: Finance (presentation & questions)

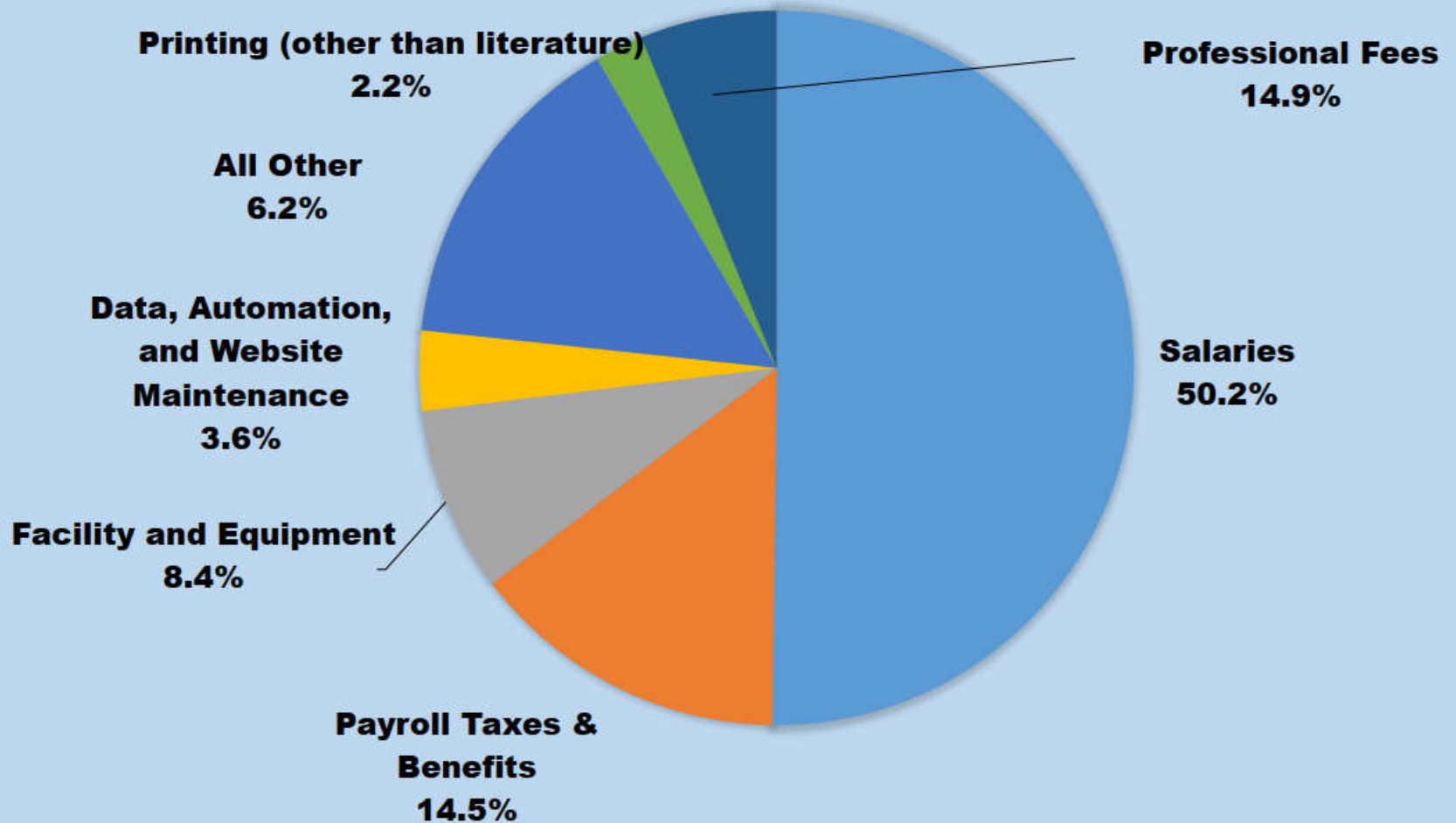
Fill out the electronic evaluation form

AROUND THE PICNIC TABLE



Kevin Prior, CFA, CPA
Class A (nonalcoholic) Trustee
General Service Board Treasurer

**CONSOLIDATED OPERATING EXPENSES – 2021 – \$17.52 M
FINANCIAL STATEMENT EXPENSE CATEGORIES
PERCENTAGE BREAKDOWN**



TUESDAY APRIL 26, 2022

9:00AM -12H00: Conference Committee Meetings

1:30 - 5:15 PM: Various presentations including:

- Everything we are approaching in our recovery.
- Virtual Group Participation in the AA Structure
- Guarantees: our promise to members and the world

6:00 - 9:00 p.m.: Dinner and Delegates Meeting

Fill out the electronic evaluation form

WEDNESDAY, APRIL 27

9:00 - 12:00: Committee Reports and Discussions

1:30 - 3:30 p.m.: Trustees Elections:
Eastern Canada: Joyce S.
Pacific (US): Reilly K.

3:30 - 5:00 PM: Committee Reports and Discussion

5:30 - 7:30 PM: Lunch

7:30 - 8:15 PM: Committee Reports and Discussion

8:30 - 9:30 PM: What's on your mind?

Fill out the electronic evaluation form

RECOMMENDATIONS

&

CONSIDERATIONS



AGENDA:

RECOMMENDATIONS:

1) THE COMMITTEE RECOMMENDS THAT:

The theme for the 2023 General Service Conference be "The Three Legacies of A.A. - Our Common Solutions."
129/0

2) The theme for presentations at the 2023 General Service Conference be: "General Service - Our Purpose and Pace.

Subjects of presentations:

- a) Our common threats and common solutions;
- b) Using A.A. literature to carry the message;
- c) Fostering the culture of the three legacies.

122/3

3) The workshop topic for the 73rd conference to be: "Putting our Twelve Traditions into Practice in all Group Settings."

125/1

4) The General Service Board develop a report on the status of the progress and results of the 2013-2015 Conference Inventory incorporating a draft plan for a new Conference Inventory with consideration of its value, timeline, and approach and report to the 2023 Conference Agenda Committee.

120/11

AGENDA:

CONSIDERATIONS:

- 1) The committee discussed "Reports on the Implementation and Effectiveness of the Conference Agenda Setting Process, including interactions with Conference Committee Chairs" for 2020 and 2021, as well as responses to the two-year annual survey of Conference Committee Chairs on the effectiveness of ongoing communication between the between the Chair of the Board Committee and the Chair of the corresponding Conference Committee. The committee noted the value of recent improvements in the process of Conference agenda-setting process. The committee also suggested the following:
 - The committee requested that the General Service Conference Board Committee consider a survey suggestion to create a manual or guideline on the role of a conference committee chair and forwarded a list of suggestions to the General Service Conference Board Committee.

AGENDA:

CONSIDERATIONS:

- That the General Service Conference Board explore the possibility of the three board chairs creating anonymously protected instant videos after each quarterly board weekend, similar to the pre-recorded board videos made for recent virtual General Service Conferences. These videos could include updates on current projects and provide details that are synchronized with and enhance the quarterly reports distributed and presented by the territorial trustees to the delegates. Territorial administrators and delegates could share these videos at the local level, improving communication up and down the service structure.

AGENDA

CONSIDERATIONS:

- 2)** The committee agreed and requested that the General Service Conference Board Committee consider new ways, such as creating short videos, demonstrations, or visual workflows, for Conference operations and meeting proposals so that all Conference members can understand them and participate effectively in the annual meeting.

- 3)** The committee reviewed the 2019 and 2020 General Service Conference evaluation form and process and approached the following suggestions: That each evaluation question have an open comment section. That a survey such as the September 2020 Conference Improvement Survey be continued annually.

AGENDA

CONSIDERATIONS:

- 4)** The committee reviewed the summary reports of the 2019 and 2020 General Service Conference evaluations. The committee noted several repeated comments and suggested the following:
Explore the possibility of completing the translation of the Conference background documents earlier than the current resolution deadline of the first week of March (in French and Spanish). Consider a statistical and comparative year-over-year analysis for each assessment category.

- 5)** The committee discussed a proposal to change the General Service Conference schedule and method of sharing agenda items and took no action. The proposal suggests allowing conference committees to hear opinions or ideas from their areas on agenda items from delegates who are not committee members. The committee feels strongly that we need to approach the committee system and feels that the proposal does not have any advantages that warrant a change.

AGENDA

CONSIDERATIONS:

- 6) The committee reviewed a proposal suggesting the inclusion of other ways for A.A. members to approach the CSG agenda items and took no action. The committee would like to challenge all area delegates to consider innovative ways to encourage local members to participate in the conference process.

- 7) The committee reviewed the results of the January 2019 conference call survey that allows committee members to provide input on the evaluation of trustee and board disposition decisions on proposed agenda items. The committee requested that this sharing be collected annually and forwarded to the Conference Agenda Committee. The committee asked the General Service Conference Board Committee to follow up on a survey request to include more background material on all proposed agenda items discussed at this meeting.

COOPERATION WITH THE PROFESSIONAL COMMUNITY

CONSIDERATIONS:

- 1) The committee reviewed a progress report on the implementation of the LinkedIn page and an update from the Senior Digital Communications Analyst. The committee requested that a progress report be presented to the 2023 Conference CMP committee and suggested that it include the following:
 - An additional pacing strategy that increases the number of publications per month developed over the course of the year.
 - A strategy of publishing often to increase the ranking of research results. Publications for professionals on topics such as anonymity in A.A., financial autonomy, non-affiliated COOPERATION and our public relations policy. The committee also discussed a comprehensive approach to the exploration and optimization of digital resources.
 - The committee asked the staff secretary to send a memo to the Board's Public Information Committee with the following suggestions for inclusion in the Global Media Plan (GMP):

COOPERATION WITH THE PROFESSIONAL COMMUNITY

CONSIDERATIONS:

- Explore effective ways to publish videos and materials on platforms other than A.A.
 - Noting multiple committee and board discussions on the use of QR codes, determine where and how to address the use of QR codes in A.A. materials at CMP/IP events
- 2)** The committee reviewed suggested revisions to the draft Alcoholics Anonymous in Your Community brochure and received an update from the editor. The committee approached the staff secretary with additional suggestions and asked that a memo be sent to the board committee for the CMP/TA with further discussion and suggestions on the content. The committee requested that a progress report or final version of the brochure be presented to the 2023 Conference Professional Collaboration Committee. The Committee reviewed a progress report on the development of an externally-facing brochure for mental health professionals and expressed its appreciation. The Committee noted that the use of a focus group was a useful approach to explore and identify the needs of mental health professionals when dealing with alcoholics with mental illness. The committee asked the staff secretary to forward a memo to the committee, with additional suggestions to the Trustee Committee for the CMP/TA.

COOPERATION WITH THE PROFESSIONAL COMMUNITY

CONSIDERATIONS:

The committee requested that a progress report or draft flyer be presented to the 2023 Conference Professional Collaboration Committee.

- 3) The committee reviewed a request to create a new pamphlet designed to help A.A. committees reach as many physicians as possible and took no action, noting that many health care professionals may not have the time to meet with A.A. committees and that health care systems differ in the United States and Canada. The committee suggested that service materials be developed for A.A. members on how to talk about Alcoholics Anonymous to their own health care providers.
- 4) The committee reviewed the CPC Kit and Workbook and asked that the following suggestions be included:
 - Write a notice that the printed version of the packet items may not reflect the most recent revisions on aa.org. The online versions will reflect the most recent versions.
 - Include a list of changes to brochures and service materials reviewed according to AAWS publication policy.
 - Include experience from online, in-person, and virtual CMP events and activities.
 - Use formats that are accessible for all digital devices.

PUBLICATIONS

RECOMMENDATIONS:

- 1)** The "Sponsorship Questions and Answers" booklet be revised to add the following text regarding safety and AA :
 - a)** In the section "To the person who wants to be a sponsor" (p.14) under the subheading "What does a sponsor do and not do? Stress the importance of making A.A. a safe place for all members and encourage members to familiarize themselves with service materials available from the General Service Office, such as "Safety in A.A. - Our Common Welfare.
 - b)** In the section "For Groups Interested in Sponsorship" (p. 23), under the subheading "What do groups get out of sponsorship? add a fourth paragraph:
"Sponsorship can also help a group create a welcoming and safe environment. Safety is an issue that affects all members and it is important that groups remain accessible to all those seeking recovery. Sponsorship can help the group focus on the common good."

PUBLICATIONS

RECOMMENDATIONS:

2) Review of the draft "Twelve Steps Illustrated" booklet.

40/92

3) The "Twelve Illustrated Concepts" booklet animation video (currently published by the General Service Board of Great Britain) be adapted and produced by the Publishing Department. The committee requested that a progress report or raw video be presented to the 2023 Conference Publications Committee.

122/6

4) The book Living...Without Alcohol be revised to add the following paragraph regarding safety and A.A. in Chapter 29, p.84:

"Of course, A.A. reflects the society around us as a whole, and the problems found in the outside world may manifest themselves in A.A. rooms as well. But by focusing on our common welfare and our overriding purpose, groups can help provide a safe environment for all their members."

114/6

5) The draft of the brochure "Young People and A.A." be approved.

111/17

PUBLICATIONS

RECOMMENDATIONS:

- 5)** The "Twelve Traditions Illustrated" booklet be updated with respectful and contemporary text and illustrations and that a progress report or draft be presented to the 2023 Conference Publications Committee. **101/31**
- 6)** Updated "Is A.A. for You?" brochure **122/6**
- 7)** Updated brochure "Is There an Alcoholic in Your Life?" **120/6**
- 8)** The updated "Frequently Asked Questions about A.A." brochure be approved. **123/5**
- 9)** The updated brochure "This is A.A." be approved 123/5
- 10)** The committee recommends the development of a 2nd draft of the of the book Experience, Strength & Hope using the unused items in the unused items in the 4th edition of the Big Book. **14/114**

PUBLICATIONS

CONSIDERATIONS:

- 1)** The committee reviewed A.A.'s 2022 Recovery Literature Matrix. The committee agreed to follow up with the literature department to offer suggestions for the usefulness and purpose of the Recovery Literature Matrix and looks forward to reviewing the matrix at its meeting during the 2023 General Service Conference.

- 2)** The committee reviewed a draft brochure based on A.A.'s Three Legacies and offered additional suggestions for the board's literature committee. The committee requested that a draft brochure or progress report be presented to the 2023 Conference Literature Committee.

- 3)** The committee reviewed a progress report on the update of the "Too Young?" brochure. The committee requested that a progress report or draft of the brochure be reported to the 2023 Conference Publications Committee.

- 4)** The committee reviewed a progress report on updating the "A.A. for the Black or African American Alcoholic" pamphlet. The committee requested that a progress report or draft of the pamphlet be reported to the 2023 Conference Literature Committee.

PUBLICATIONS

CONSIDERATIONS:

- 5)** The committee reviewed a progress report on updating the "A.A. and Native North America" brochure. The committee requested that a progress report or draft of the pamphlet be reported to the 2023 Conference Literature Committee.

- 6)** The committee reviewed a progress report on the development of a fourth edition of the book *Alcohólicos Anónimos*. The committee requested that a progress report or draft manuscript be presented to the 2023 Conference Publications Committee.

- 7)** The committee reviewed a progress report on the translation of the book *Alcoholics Anonymous (Fourth Edition)* into plain language. The committee requested that a progress report or draft manuscript be presented to the 2023 Conference Publications Committee.

- 8)** The committee reviewed a progress report on the strategy to make current publications available in all possible formats. The committee encourages the Board's publications committee to continue its efforts to make publications accessible in all formats and made several suggestions regarding increasing electronic publications and other accessible digital platforms, such as PDF Liquid Mode for mobile screens.

PUBLICATIONS

CONSIDERATIONS:

9) The committee reviewed the report of the Big Book Access Tools (TABB) subcommittee and several requests for study guides from the Movement. The committee also reviewed the minutes of the Board's Publications Committee discussions on this item. The committee noted that additional information would be needed to provide guidance on these requests. The committee asked the Board's publications committee to provide additional information regarding the purpose of the proposals and examples of study guides for the Big Book or Twelve Steps and Twelve Traditions.

10) The committee reviewed a draft of the Publications Committee handbook and noted that the development of the handbook is moving in the right direction. The committee made several suggestions regarding the length and content of the manual and requested that a revised version be submitted to the 2023 Conference Publications Committee for review.

11) The committee discussed changes to the text of the Twelve Steps and Twelve Traditions book as a result of resolutions from the 71st General Service Conference and took no action. The committee noted that there does not appear to be a consensus on the changes among A.A. members at the local level.

PUBLICATIONS

CONSIDERATIONS:

12) The committee reviewed a progress report regarding the development of a Fifth Edition of Alcoholics Anonymous. The committee requested that a progress report or draft manuscript be presented to the 2023 Conference Publications Committee.

FINANCES

CONSIDERATIONS:

- 1) The committee suggested that any updates to the pie charts in the "Money and Spirituality Alliance" booklet be reflected in all similar service materials.
- 2) The committee reviewed the maximum annual contribution of \$5,000 to the General Service Board approved by the Conference from an individual A.A. member and took no action. The committee noted that the maximum annual contribution was increased in 2018 and agreed that the amount is appropriate as is.
- 3) The committee reviewed the Conference approved level of \$10,000 for individual A.A. member bequests to the General Service Board and took no action taken. The committee noted that the maximum annual bequest was increased in 2019 and agreed that the amount is appropriate as is.
- 4) The committee reviewed the area's proposed contribution to delegate expenses for the conference and took no action. The committee noted the need to maintain self-funding of conference costs; however, due to the pandemic, the committee agreed that it would be appropriate to leave the amount as is.

FINANCES

CONSIDÉRATIONS:

1) The committee considered a request for reconsideration of the 1972 CSG resolution stating that "G.S.O. should not accept contributions from clubs, listed or known as such, whether or not they are composed solely of A.A. members. Contributions from groups meeting in clubs are welcome, provided they are sent in the name of the group" and took no action. The committee noted that practices regarding clubs varied within the Fellowship and that there was no widely expressed need to reconsider or modify the 1972 resolution.

2) The committee had an in-depth discussion of the mechanization of group contributions in the booklet "Self-Sufficiency: The Marriage of Money and Spirituality" and took no action.

3) The committee discussed the Twelfth Concept, Second Guarantee and the practice of "selling our books at cost or less" and took no action. The committee shared its experience on the different practices within the Movement regarding the sale of publications and agreed that there was no need to change the Twelfth necessary to change the Twelfth Concept, Second Guarantee.

FINANCES

CONSIDERATIONS:

- 4) The committee reviewed the self-sufficiency package and took no action. The committee agreed that the material in the Self-Sufficiency Kit was relevant and current.
- 5) The committee discussed the Twelfth Concept, Second Guarantee and the practice of "selling our books at cost or less" and took no action. The committee shared its experience on the different practices within the Movement regarding the sale of publications and agreed that there was no need to change the Twelfth Concept, Second Guarantee.
- 6) The committee reviewed the "Report on Google Grants and the Seventh Tradition" and took no action. The committee had a thorough discussion and concluded that Google Grants is a discount offered to all nonprofit organizations and is not in violation of the Seventh Tradition.
- 7) The committee suggested updating the "The A.A. Group Treasurer" document and the "A.A. Finance Guidelines" service material to include information on how to financially support the Grapevine A.A. using the following language:
"Question: Can our group make financial contributions to AA Grapevine?"

FINANCES

CONSIDERATIONS:

Answer: No. AA Grapevine, Inc. is not organized to receive contributions from groups or individuals. Groups and individual members support the Grapevine by purchasing subscriptions to Grapevine and La Viña magazines and other Grapevine publications and using them in their Twelfth Step work.

PUBLIC INFORMATIONS

RECOMMANDATIONS:

Anonymity in the Digital Age

1) The following revisions be made to the booklet "The Meaning of Anonymity". The question and current answer is:

Q.

I maintain a website on the Internet and have a personal social networking page. I am also part of an online meeting. Where should I protect my anonymity on the Internet?

A.

Publicly accessible portions of the Internet, such as websites that use text, graphics, audio or video, can be considered publishing or broadcasting. Unless it is password-protected, a web site should be subject to the same security measures that we employ in print, radio or film. In short, this means that A.A. members do not identify themselves as such by using their full names and/or identifiable pictures.

PUBLIC INFORMATION

RECOMMENDATIONS:

Be amended to read:

Anonymity in the digital age

Q.

I run a website on the Internet and have a personal page on the social network. Where should I protect my anonymity on the Internet?

A.

Publicly accessible parts of the Internet, such as websites that use text, graphics, audio or video, can be considered publishing or broadcasting. Unless it is password-protected, a Web site should be subject to the same security measures that we employ in print, radio or film. In short, this means that A.A.s do not identify themselves as A.A.s by using their full names and/or identifiable photos. It is suggested that when A.A.s meet as A.A.s or as a group of A.A.s on social media pages or similar platforms, these pages be "private" rather than "public."

PUBLIC INFORMATION *RECOMMENDATIONS:*

2) The following texts be added to the brochure "The Meaning of Anonymity":

Q. Are virtual A.A. meetings considered "public"?

R. These online meetings are not broadcast to the public; however, information about these meetings is provided to A.A. members, prospective members and the general public in the same manner as face-to-face meetings.

While some members are comfortable using their full names and showing their faces, other members feel it is more in keeping with the Eleventh Tradition to use only the first name and initial of the last name or to turn off the camera. For security reasons, some groups have helpful reminders built into the format indicating that taking photographs or screen shots does not align with the principle of anonymity.

After 5 votes: **96/26**

PUBLIC INFORMATION

RECOMMENDATIONS:

3) The committee recommends that the obsolete "A.A. Fact File" brochure be retired.

120/3

4) The committee recommends that the format changes, 2 new questions and six modified questions in the 2022 Membership Survey be approved.

New questions

12. Have you attended an A.A. meeting virtually (online or by phone)? (if yes, answer question 12b)

12b. Do you prefer virtual meetings or in-person meetings?

In-person

Virtual

Both equally

13. What attributes do you prefer or need in meetings you attend?

accessibility (such as no stairs, or served by public transportation)

held in a particular language (please list language)

other members similar to me (please describe how)

additional characteristics (please describe)

PUBLIC INFORMATION

RECOMMENDATIONS:

MODIFIED QUESTIONS

15. Which of these best describes you:

- Male
- Female
- Prefer to describe

16. Relationship status:

- Single, never married
- Married or Life Partner
- Divorced
- Separated
- Widowed
- Prefer to describe _____

PUBLIC INFORMATION

RECOMMENDATIONS:

5) After careful review of the professional survey methodologist's report detailing the actions required to conduct a good membership survey, a 2022 A.A. membership survey be executed with a budget of less than \$20,000. The process will include a mailing, digital responses and analysis, message creation and distribution, including a video explaining to groups and members how to do the survey.

115/5

PUBLIC INFORMATION

CONSIDERATIONS

The committee reviewed and accepted the 2020 Council Committee on Public Information annual report on aa.org and aagrapevine.org.

The committee reviewed and accepted the 2020 Board Committee on Public Information report on Google Ads performance and requested that a progress report be provided to the 2023 Conference Committee on Public Information. The committee encouraged the G.S.O. to develop an annual schedule of projects related to Google Ads.

The committee also supported the suggestions provided to it by a report from the G.S.O. Senior Digital Communications Analyst and the Public Information M.C.

Included in the suggestions:

- o Creating more and diverse content. (This is a dynamic environment; a monthly change plan is the best use of the tool).
- o Created two new ad sets with different conversion goals* and similar language.

PUBLIC INFORMATION

CONSIDERATIONS:

Consider setting half of new ads on clicks and half on conversions for comparison purposes.

- Creating a new campaign with multiple ad sets for the professional community
- Improving the use of the keyword planner and adding appropriate keywords at a regular rate.

The committee reviewed and accepted the status report on the 2021 Public Information Comprehensive Media Plan (PMG) project. The committee expressed support for the vision and architecture. The committee noted that the new architecture is consistent with current communication standards and requested that the full plan be presented again to the 2022 Conference Public Information Committee and that it be made available to all Conference members for distribution in their areas.

The committee also suggested that the content of the GMP be expanded to include a more in-depth understanding of the target audiences within A.A.-including all genders-and to reach potential members.

PUBLIC INFORMATION *CONSIDERATIONS:*

The committee reviewed and accepted the 2020 report on "Relevance and Usefulness of Video PSAs. The committee found the current PSAs approved by the Conference to be relevant and useful.

The committee discussed the report of the Trustee Committee on Public Information entitled "A.A. Triennial Membership Survey Methodology Task Force". The committee reviewed and accepted the report and was satisfied that the current sampling methodology for the survey is sound.

The committee also expressed concern about using the A.A. membership survey as an externally-turned public information brochure to inform the public, professionals and potential members about A.A. and believes that the function of the data collected could be better used to inform the Twelfth Step efforts of groups and service committees rather than as a public information tool.

PUBLIC INFORMATION *CONSIDERATIONS:*

The committee suggested that the Trustee Committee on Public Information Conduct a more thorough review of the content, language and function in the questionnaire;

- o Discuss the function and target audience of the flyer;
- o Produce a training video for delegates and G.S.R.s on data collection, purpose and methods for improving consistency and engagement.

The committee discussed service materials and resources for public information committees and suggested that a PowerPoint be developed for the purpose of sharing experience on "how" to present A.A. at non-A.A. events.

The committee asked G.S.O. Publishing to make editorial updates to the "Understanding Anonymity" brochure to reflect current technology and service resources.

PUBLIC INFORMATION

CONSIDERATIONS:

The committee discussed the content and format of the P.I. Kit and manual. The committee noted the memo regarding recent discussions by the A.A.W.S. Board of Directors about the possible development of an A.A. service application and a new digital PDF version of the manual. The committee encourages G.S.O. to move away from a "print-first" publishing approach so that service materials and resources on aa.org can be updated more quickly and efficiently with the most current resources for local committees.

TRUSTEES

RECOMMENDATION:

1) It was recommended that:

The following General Service Board trustees be elected at the annual meeting of the General Service Board members on April 30, 2022, following its presentation at the 2022 General Service Conference in the event of disapproval:

Class A

Molly Anderson
Linda Chazem
Sr Judith Ann Karam C.SA
Hon Kerry Meyer
Al Mooney, MD.,FAMFP, FASAM
Andie Moss
Kevin Prior, MBA, CFA, CPA

Class B

Cathie C.	Carolyn W.
Jimmy D.	Paz P.
Josh E.	Joyce S.
Francis G.	Mike L.
Tom H.	Trish L.
Reilly K.	Deborah K.
Marita HR	Irma VD.



TRUSTEES

RECOMMANDATION:

2) The following officers of the General Service Board be elected at the annual meeting of the members of the General Service Board on April 30, 2022, following its presentation to the 2022 General Service Conference in the event of disapproval:

Chair:: Vice-chair :	Linda Chezem, Jimmy D.
Alt. Vice Chair Treasurer : Secrétaire : Alt. Treasurer : Alt. Secretary secretary : <i>*Employee :GSB</i>	Francis G. Kevin Prior, MBA, CFA, CPA Cathi C. Paul K.* Jeff W*

TRUSTEES

RECOMMENDATION:

3) Les directeurs suivants soient élus à la réunion annuelle des membres du Conseil corporatif d'A.A. World Services, Inc. le 30 avril 2022, suivant sa présentation à la Conférence des Services généraux de 2022 en cas de désapprobation :

Cathi.	Carolyn W.
Vera F.	John W.
Deborah K.	Bob W.*
Clinton M. Irma VD. <i>*Employé(e) du BSG</i>	Jeff W.*

TRUSTEES

RECOMMENDATION:

- 4) Les directeurs suivants soient élus à la réunion annuelle des membres du Conseil corporatif d'AA Grapevine, Inc. le 30 avril 2022, suivant sa présentation à la Conférence des Services généraux de 2022 en cas de désapprobation :

Molly A.	Corée H.
Chris Ca.*	Mike L.
Josh E.	Paz P.
Cindy F.	David S.
Tom H. <i>*Employee of AA Grapevine</i>	

TRUSTEES

RECOMMANDATION:

5) The "Suggested Procedure for Reorganization of the General Service Board and the Boards of A.A.W.S., Inc. and AA Grapevine, Inc." be approved as one of the possible avenues toward a partial or total reorganization of the Boards, with the understanding that, as required by the Conference Bylaws, the final process will be determined by the General Service Conference which will consider such reorganization

111/16

6) The Board Publications Committee is revising the brochure, "Do You Think You're Different?" to update the stories to better represent broad diversity, and that a draft brochure or progress report be presented at the 2023 General Service Conference

110/13

Note: Due to the 2021-22 equitable workload distribution plan, this item was placed on the agenda of the Conference Committee on Administrators

TRUSTEES

RECOMMENDATION:

7) The committee reviewed and discussed the revised "Procedures for a Partial or Complete Reorganization of the General Service Board, A.A.W.S. Board of Directors, or AA Grapevine" and asked the Board Nominating Committee to review it further, with particular attention to the timing and procedure for selecting territorial trustees.

8) The committee appreciated the detail and thoroughness of the revised plan and made editorial suggestions to reflect the updated Conference Charter. The committee requested that a revised plan be presented to the 2022 Conference Board Committee.

TRUSTEES

CONSIDERATION:

- 1)** The committee agreed that the unity of Alcoholics Anonymous is the most important treasure we possess as a Fellowship. The committee also agreed that the service structure of A.A. is equally valuable.

- 2)** The committee appreciated the many additional contributions provided by the Interim Executive Director of G.S.O. and the chairperson of the A.A.W.S. board. The committee noted that the General Service Board and the A.A.W.S. Board have a good understanding of finance and organizational strategy and expressed appreciation for the progress made in introducing modern communication formats and financial reporting to the General Service Office.

- 3)** The committee also discussed the authority delegated to the General Services Board and the legal responsibilities regarding communication, financial prudence and transparency. The committee noted that several important decisions previously made by the General Service Board and its affiliate, A.A.W.S., Inc. The committee recognized that the failure to provide clear and understandable answers in a timely manner has evoked strong feelings from many members of the Fellowship, regardless of their position on the issue.

TRUSTEES

CONSIDERATION:

- 4)** The committee reviewed the resumes and approved the eligibility of all applicants for the Class B trustee positions for the Central-East and South-east territories, as well as for the universal trustee position in the United States.
- 5)** The committee encouraged the General Service Board to actively pursue discussion forums and new communication models to improve communication between the General Service Board and the Fellowship.
- 6)** The committee reviewed the progress report provided by the General Service Board Chair in response to a consideration by the 2020 Conference Board Committee regarding amending the bylaws of Alcoholics Anonymous World Services, Inc. in Article III, Directors, regarding proposed new trustees. The committee noted the author's ideas regarding changing the relationship of the three corporations to each other and to the Conference

GRAPEVINE & LA VIGNA

CONSIDERATIONS:

- 1)** The committee reviewed the progress report on the revision of the A.A. Grapevine Manual and suggested that additional information be added on ways to use A.A. Grapevine resources as Twelfth Step tools, availability of books, pricing, ways in which Canadian members can more easily participate, and new multimedia platforms.
- 2)** The committee reviewed with appreciation the A.A. Fellowship survey and its summary and recognized the actions taken by the Grapevine board and staff as a Result of the findings.
- 3)** The committee reviewed a request to develop a brochure on how A.A. Grapevine can be used to carry the A.A. message and took no action. The committee recognized that the A.A. Grapevine manual and other documents contain information on how Grapevine and La Viña can be used to carry the message.
- 4)** The committee considered gender-neutral language options for possible changes to the A.A. preamble and made no decisions. The committee felt it needed more information to make a decision.

GRAPEVINE & LA VIGNA

CONSIDERATION:

- 5)** The committee asked the Grapevine board to gather additional experiences shared by the Fellowship regarding gender-neutral language options for the A.A. preamble and to present the results to the Grapevine and La Viña 2022 Conference Committee.

- 6)** The committee agreed to forward to the AA Grapevine board the suggestion that AA Grapevine, Inc. produce in 2022 or later:
 - the Twelve Concepts of A.A. (working title). Stories previously published in the Grapevine by A.A. members about their various experiences with the Twelve Concepts.
 - Home Group II (working title). Previously published stories by A.A. members about their experiences with their home groups, including stories about A.A. groups that do not meet in person. This may be a 30th anniversary edition of the original AA Grapevine Home Group book.

POLICY & ADMISSION

RECOMMENDATIONS:

1) Rio D., Alternate Delegate, Area 79, British Columbia/Yukon Territory, be a member of the Conference at the 72nd General Service Conference, as Bob K, Panel 71 Delegate for Area 79, is unable to attend.

Christopher M., Alternate Delegate, Area 47, Central New York, be a member of the Conference at the 72nd General Service Conference, as Todd D., Panel 71 Delegate for Area 47, is unable to attend.

That the "Process for Approving Conference Observers" be amended. The amended process will allow the Policy and Admissions Committee to approve simple admissions of structures outside the United States and Canada without consulting the full Conference. Under the current process, the General Service Conference Committee of Council and then the General Service Board must first approve the request, before forwarding it to the Policy and Admissions Committee for action.

119/6

POLICY & ADMISSION RECOMMENDATIONS:

The committee recommended that the scope of the Conference Policy and Admissions Committee, which is currently to:

- Admissions Function: Shall be responsible for reviewing all applications for admissions at the annual meeting of the General Service Conference, be revised to read:
- 1)** Admissions Function: Shall be responsible for reviewing applications for admission at the annual meeting of the General Service Conference; and for approving simple applications for admission from A.A. service structures located outside the U.S. and Canadian service structure, to observe the annual meeting of the General Service Conference, and that the following text be added to the Procedure of the Policy and Admissions Committee of the Conference:
 - Procedure Approve simple requests from qualified representatives from other A.A. service structures to observe the annual meeting of the General Service Conference.

POLICY & ADMISSION
RECOMMANDATIONS:

2) That the reference material for all Conference committees be made available simultaneously in English, French and Spanish.

95/30

3) The committee recommended that two persons from the A.A. structure of Brazil, Maria do C. and Ana Elisa L., Class B trustees, and one person from the A.A. structure of Argentina, a trustee, be admitted as observers to the 72nd General Service Conference. (Note: this article was passed prior to the conference by consulting the entire Conference)

119/6

POLICY & ADMISSION CONSIDERATIONS:

- 1)** The committee reviewed the general Manager's report on the selection of the General Service Conference site. The committee endorsed the overall goal of reducing or containing the total costs of the Conference, the adequacy of the rooms and meeting facilities, and the improvement of the convenience and cost of transportation to and from the airports. The committee requested that future reports contain more detail on the specific sites being considered.
- 2)** The committee reviewed the dates for the 2025 General Service Conference. In order to provide greater flexibility to General Service Office steering in contracting for the most cost-effective and appropriate locations for the General Service Conference, the committee selected the following dates for the 75th General Service Conference, in order of preference: May 4-May 10, 2025; April 27-May 3, 2025; May 11-May 17, 2025. The committee noted that the proposed dates for the conference are the best because they do not conflict with major holidays. The committee requested that all conference members be notified of the final dates for the 75th General Service Conference as soon as they are finalized by G.S.O.'s management.

POLICY & ADMISSION

CONSIDERATIONS:

- 3)** The committee considered a request to develop a procedure for appealing a decision of a General Service Conference chairperson and took no action. The committee noted that procedures such as requesting a point of order are available, and that boards related to handling appeals are provided in the Twelve Concepts.
- 4)** The committee requested that the General Service Conference Board Committee consider revising the "Conference Observer Approval Process" to allow the Policy and Admissions Committee to approve routine admission requests from general service structures outside the United States and Canada without requiring a Conference resolution.
- 5)** The committee reviewed the "Report on Translation and Interpretation of General Service Conference Documents" and agreed that great progress has been made. Noting that we are consistently under budget, the committee encouraged the use of the entire budget if it would mean that translated material would be available sooner. The committee encouraged the collection of shared experiences by the Movement on the five questions at the end of the report. The committee agreed that the conciseness of the Conference background paper would be helpful to the Movement as a whole.

POLICY & ADMISSION

CONSIDERATIONS:

- 6)** The committee reviewed the report on the Conference Committee Assignment Application implemented for the 2020 committee selection process. The committee agreed that the application provides absolute randomization while saving time and reducing human error. The committee looks forward to its continued development.

- 7)** The committee requested that the General Service Conference Board Committee continue to explore a process for a conference committee to review, discuss and act on a proposed agenda item.

REPORT & CHARTER

CONSIDERATIONS:

- 1)** The committee accepted a report from the Publications Department describing the General Service Office's process for the timely and accurate preparation and publication of the 2021 General Service Conference Final Report.
- 2)** The committee discussed the Final Report of the General Service Conference. The committee noted the decline in distribution of hard copies and, while aware of the need to make the hard copy accessible, encouraged the use of the anonymized digital version and suggested that the Conference Coordinator note these points in the pre-conference materials.
- 3)** In discussing A.A. directories (Canada, Eastern and Western U.S.A.), the committee noted the value of "A.A. Near You," a local resource available that can be consulted at www.aa.org. The committee also agreed on the importance of G.S.O. updating and continuing to make available the printed and digital list of central offices, intergroups and answering services for the U.S. and Canada (item F 25) and asked that it be added to the G.S.R. and DCM kit, as well as to the A.A. Group manual.

REPORT & CHARTER

RECOMMENDATION:

- 1)** Chapters 8, 9, 10, 11 and 12 of the A.A. Service Manual are revised to correct inaccuracies and to provide clarity and consistency regarding the roles, responsibilities and relationships between the General Service Office, the A.A. Grapevine, and A. A. World Services, Inc. (Note: Since 2023 is a print year, these changes will be reviewed by the AAWS Board, the Grapevine Board, and the General Service Board before being brought back to the Conference Committee on Acts and By-Laws. This process stems from a conference resolution regarding the review of the A.A. Service Manual and the Twelve Concepts of World Service.)

110/7

- 2)** Items 5 and 6 related to territorial directories be removed from the terms of reference for the composition of acts and bylaws. (Note: Territorial directories are no longer produced)

114/3

TREATMENT & ACCESSIBILITIES

RECOMMENDATION:

The full version of Tradition Five be added to the "A.A. Group" booklet on page 12, under the section "What is an A.A. Group?" in the next printing.

117/3

Note :

Due to the 2021-22 equitable workload distribution plan, this item has been placed on the agenda of the Conference Committee on Salary and Accessibility.

TREATMENT & ACCESSIBILITIES

CONSIDERATIONS:

- 1)** Utilize graphics such as the "People in Blue" banner, alternative backgrounds, and soundtracks to enhance the audio and visual design of audio file presentations.
- 2)** The committee reviewed the Treatment Committee workbook and kit and forwarded a list of suggestions to the Trustee Committee for CPC/Treatment and Accessibility.
- 3)** The committee reviewed the Accessibility Committee workbook and kit and forwarded a list of suggestions to the Trustee Committee on CPC/Treatment and Accessibility.
- 4)** The committee agreed with the concept of developing digital versions of the manuals and other service materials and suggested having a choice of receiving electronic versions rather than printed versions.

TREATMENTS & ACCESSIBILITIES

CONSIDERATIONS:

- 5)** The committee suggested that the A.A. accessibility guidelines be updated to include references to intellectual and learning disabilities.
- 6)** The committee requested an ongoing review and revision of materials to replace the term "special needs" with "accessibility" in all A.A. materials, including service materials.
- 7)** The committee reviewed the progress report on the "A.A. for the Older Alcoholic" pamphlet and requested that a draft pamphlet or progress report be presented to the 2022 Conference Committee on Treatments and Accessibility.
- 8)** Use professional services and better equipment to record and supervise the production of military audio interviews to improve the quality of sound and visual design.

TREATMENT & ACCESSIBILITY

CONSIDERATIONS:

- 9)** The committee reviewed the progress report on audio interviews with A.A. members who are in the military and made the following suggestions:
Move forward with the production of audio files ensuring appropriate audio quality for distribution on digital platforms. Collect more military audio interviews from as broad a sample of A.A. members on active military duty as possible, including members of the Canadian Armed Forces and native Spanish and French speakers. Develop a questionnaire to be used for future military audio interviews that will cover topics such as post-traumatic stress disorder (PTSD), injuries, and barriers to sobriety for sober alcoholics on active military duty. Seek assistance from the Fellowship in contacting potential candidates for military audio interviews.

- 10)** The committee received an update on the guidelines for remote communities and looks forward to a draft.

CORRECTIONAL CENTRES

CONSIDERATIONS:

- 1)** The committee reviewed the Corrections workbook and kit and provided a detailed list of revisions to the Trustee Committee on Corrections for their consideration. During the discussion, the committee noted the increased use of A.A. online meetings in correctional facilities and suggested that G.S.O. staff collect shared experiences regarding online meetings in correctional facilities to add to the Corrections Manual.

- 2)** The committee discussed the request to reconsider the use of the term "person in custody" in A.A. literature and took no action. The committee affirmed the need for inclusive, non-stigmatizing language as expressed by the 71st General Service Conference. The committee also discussed the fact that the implementation of the resolution was already in place and that it would be premature at this time to reconsider this action.

CORRECTIONS

CONSIDERATIONS:

- 3)** The committee discussed the request to limit changes to the Alcoholics Anonymous book and took no action. While the committee discussed the concerns expressed by the Fellowship, it noted that we operate under a system of trust and checks and balances and agreed that A.A.'s Twelve Concepts provide adequate guidance to our trusted servants in making decisions that reflect the informed group conscience of the Fellowship as a whole.

Note: Due to the 2021-22 Equitable Workload Distribution Plan, this item was placed on the Conference Corrections Committee agenda.

- 4)** The committee suggested that during the development of the 5th edition of the Big Book, the Board's Publications Committee consider including a reference in the section of Appendices III and V indicating that additional information is available at www.aa.org

CORRECTIOS

CONSIDERATIONS:

5) The committee discussed the request to change A.A. literature slowly and with the primary purpose of A.A. in mind and took no action. The committee agreed that the pace and role of the annual General Service Conference already provides appropriate direction. The committee also noted that under the Fourth Concept, "The Right to Participate," all members of Alcoholics Anonymous are invited to participate in the one-year General Service Conference process.

INTERNATIONAL CONVENTION/REGIONAL FORUM

CONSIDERATIONS:

The committee had a thoughtful and wide-ranging discussion about the methods of closing the Large International Convention Meetings, particularly the use of the Lord's Prayer and the fact that, although the prayer is part of A.A.'s history and is widely used and supported in some areas, it could make some members feel excluded and support the perception of A.A. as a religious organization. The committee also discussed possible options for replacing the Lord's Prayer, including the Third Step Prayer, the Seventh Step Prayer and the A.A. Statement of Unity.

The committee agreed that it would be helpful to gather other experiences shared by the Fellowship to make an informed decision. The committee requested that the International Convention/Regional Forum Board Committee study the Fellowship's preferences for methods of closing Grand Meetings at the International Convention through a survey conducted on several communication platforms (e.g., Box 4-5-9, A.A. Grapevine/La Viña, etc.); and that a progress report be presented to the 2022 Conference International Convention/Regional Forum Committee.

INTERNATIONAL CONVENTION/REGIONAL FORUM

CONSIDERATIONS:

The committee discussed ways to encourage interest in the Regional Forums and attract first-time attendees and suggested: Consider using the Meeting Guide app to convey more information about the Regional Forum. Continue to use video conferencing technology to broadcast portions of future forum programs in person, allowing members who do not have the resources or time to travel to participate. Ensure that future host areas are well informed of dates, locations, programs, and ways for local members to participate. Expand outreach materials to invite Spanish-speaking and LGBTQ communities to participate in the Territorial Forums. Conduct at least one presentation or workshop in Spanish and/or French at each forum.

INTERNATIONAL CONVENTION/REGIONAL FORUM

CONSIDERATIONS:

The committee discussed ways to encourage interest in the Regional Forums and attract first-time attendees and suggested:

- Consider using the Meeting Guide app to convey more information about the Regional Forum.
- Continue to use video conferencing technology to broadcast portions of future forum programs in person, allowing members who do not have the resources or time to travel to participate.
- Ensure that future host areas are well informed of dates, locations, programs, and ways for local members to participate.
- Expand outreach materials to invite Spanish-speaking and LGBTQ communities to participate in the Territorial Forums.
- Conduct at least one presentation or workshop in Spanish and/or French at each forum.

ARCHIVES

CONSIDERATIONS:

- 1) The committee reviewed the archives manual and made the following suggestions regarding the "Guidelines for Collecting Oral Histories" section:
 - Include text offering suggestions on how to conduct ASL interviews with deaf members to provide more diversity of sharing.
 - In the "Sample Interview Questions" subsection, add sample questions related to the "vision for the future."».

- 2) The committee reviewed the report on the "A.A. History Book Project" and took no action. The committee noted that the scope of the project is too large for a single volume and that a single volume may not sufficiently cover the breadth of A.A. history from 1955 to the present. The committee also noted that the worldwide A.A. movement is ethnically and culturally diverse and that such a book might inadvertently leave out parts of the Fellowship that are underrepresented today. It was also noted that the scope and purpose of the Archives is to collect and preserve materials relevant to the history of the Fellowship and that spending resources on a history book at this time would not be a prudent use of archival resources. The Committee also noted that several books on various aspects of A.A. history have been published by historians using primary resources, including those available in the G.S.O. Archives.

FLOOR ACTIONS

1

Considering the possible translation of the book Alcoholics Anonymous (4th edition) into plain language, that the 12 Steps, 12 Traditions, and 12 Concepts not be translated into plain language under any circumstances

Proposal to decline to consider: 82/37

2

That the Board Committee on Literature continue to make changes to the draft of the 12 Steps Illustrated booklet with a new draft or progress report to be presented to the 2023 Literature Conference Committee, keeping in mind: color, various expressions of spirituality and accessible interpretation of meaning in the illustrations.

Proposal to decline to consider: 108/11

3

That the membership survey scheduled for 2022 be made after the PI committee revises it and consults with the survey professional to answer the questions raised at the 72nd conference.

109/7

FLOOR ACTIONS

4)

The General Service Conference place a one-year moratorium on any new agenda items received by September 15, 2022, with new agenda items to be placed on the 74th General Service Conference agenda, to allow the General Service Board and its affiliates time to adjust and align their processes to meet the 2022 Policy and Admissions recommendation to provide simultaneous translation of all reference materials.

Proposal to deny consideration 80/38

5)

The ad hoc committee of trustees on online group participation develop a plan to create one or more non-geographic areas for online and telephone groups within the structure of the U.S./Canada General Service Conference, and provide a progress report on this plan to the 73rd General Service Conference Policy and Admissions Committee.

Proposal to Decline to Consider 48/68

Vote on Proposal 48/68

FLOOR ACTIONS:

6)

The Committee of Trustees on the General Service Conference evaluate the current process for developing Conference reference materials and present to the 2023 General Service Conference Policy and Admissions Committee a plan outlining the process for developing reference materials, keeping in mind the Conference's desire for focused, balanced reference materials with relevant historical content.

Vote on Resolution 27/92

7)

Panel 71 Consultative Actions:

Advisory Action 18 for changes on page 117 phrase "opposite sex" with the word "partner"
Advisory Action 19 for changes on page 66, "No one wants to be angry enough to murder, lustful enough to rape, gluttonous enough to ruin their health. No one wants to commit the deadly sins of anger, lust or gluttony." in the book Twelve Steps and Twelve Traditions, be returned to the original text.

Vote on refusal to consider 86/31

FLOOR ACTIONS:

8)

It was recommended that: The advisory decision of the 1995 Conference be reaffirmed, that the first 164 pages of the Big Book, the Forewords, "The Doctor's Opinion", "Dr. Bob's Nightmare" and the Appendices remain as is.

Proposal to refuse to consider 75/42

Vote on resolution 38/75

PROPOSITIONS DE L'ASSEMBLÉE:

8)

Il a été recommandé que : La décision consultative de la Conférence de 1995 soit réaffirmée, à savoir que les 164 premières pages du Gros Livre, les avant-propos, "L'opinion du docteur", "Le cauchemar du docteur Bob" et les annexes restent tels quels.

Proposition de refus de considérer	75/42
Vote sur la résolution	38/75